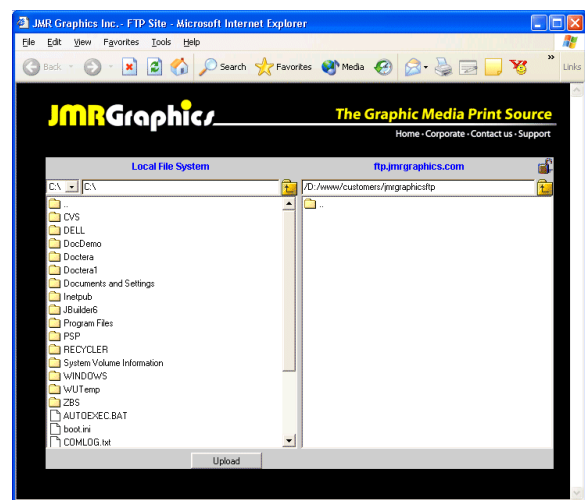


## JMR Graphics employs UnlimitedFTP Online Service

*Graphics business uses hosted file transfer service to enhance file submission process*

JMR Graphics is a leading graphic print source located in Long Island, NY. JMR Graphics needed a simple and reliable way to receive creative artwork from their customers. Previously, they had been relying on courier services to fulfill this need. This method was both time consuming and expensive. To improve on their file submission process, JMR Graphics set up an FTP server to receive creative files over the internet. This FTP server acted as the central store for customer files. After implementing the FTP server, JMR Graphics realized that most of their customers experienced issues with third party FTP software. These issues included reluctance to download FTP client software, trouble installing and configuring the client, and the learning curve to get familiar with the FTP software.

JMR Graphics turned to Unlimi-Tech Software to alleviate these issues. Unlimi-Tech provided a complete file transfer solution by implementing UnlimitedFTP Online and hosting the JMR Graphics FTP server. Unlimited FTP Online is a hosted solution that provides a completely customizable web-based FTP client along. Using UnlimitedFTP Online, customers of JMR Graphics can now easily access JMR Graphics' FTP site without requiring any prior download or configuration of a third-party FTP software. Using the web-interface, customers can upload creative artwork files through the internet to the FTP site all within the familiar confinements of their web-browser. In a typical file submission scenario, a customer logs on to JMR Graphics website, and is routed to the upload section of the site. This is where the UnlimitedFTP applet automatically loads up in the browser, pre-configured to connect to the FTP site. Using this applet, customers can easily upload and download files from the JMR Graphics FTP server.



Because UnlimitedFTP is a JAVA™ based solution, it can be run on any web-browser. This makes it best-suited for the graphic industry where customers access the FTP server using PCs and MACs. UnlimitedFTP Online is hosted at an industry leading datacenter in Texas and has redundant network connections to several tier-1 backbones. This provides for 24/7 reliability and support of the online service. By employing internet technology as an integral part of their business, JMR Graphics has been able to retain business of many customers who previously may have been lost. Using such a service has helped JMR Graphics remain competitive and cater to their customers in a unique manner.

*“With UnlimitedFTP Online, we are able to step above and beyond what is expected by our customers. By placing the customer first and completely satisfying their need for an easy and reliable file submission process, we have been able to increase our market by an additional 50%.”*

**Mike DeRicco**  
**JMR Graphics**